

www.HospitalBillReview.com
Customer Agreement

The following is the understanding of services that will be provided by Chapman Consulting DBA HospitalBillReview.com.

Description of Services: Chapman Consulting will review your medical bills for errors and reasonableness of charges. With this information and the financial data base maintained by Chapman Consulting, we will work with your medical practitioner or hospital for the purpose of negotiating a favorable payment amount.

Timing: As soon as we receive a signed customer agreement and the initial retainer, we will immediately start to work on your claims. After negotiating a lesser payment amount, we will send you copies of the settlement letters. If after 90 days we have not negotiated a favorable payment amount we will turn the case back over to you.

Patient Privacy: Chapman Consulting will maintain the privacy of all patient information obtained and will not disclose such information to any other person or entity. Chapman Consulting will maintain the privacy and confidentiality of all patient information according to HIPAA and its standards.

Cost of Services: An initial retainer of \$350 will be required by Chapman Consulting to start providing the above services. Any additional savings, over \$350, either found as an error or negotiated, Chapman Consulting will be paid 25% of that amount.

Guarantee: Chapman Consulting will guarantee a minimum savings of \$350. If we are unable to get a savings of \$350, the entire initial retainer will be refunded back to you.

_____/_____
Chapman Consulting/ Date
Marc Chapman
14604 Mansfield Dam Ct Unit #1
Austin, Texas 78734
(512)852-8265 or (800) 906-8085
(512)681-9411 fax
Email Marc.Chapman@HospitalBillReview.com

_____/_____
Signature of Patient /Legal Date
Guardian If Patient is a Minor

Chapman Consulting
14604 Mansfield Dam Ct Unit #1
Austin, Texas 78734
Ph. 512-852-8265 800-906-8085

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To start working on your case a \$350.00 retainer fee is required. Please make your check payable to:

Chapman Consulting

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Austin, Texas 78734

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